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Yana Rusovski Presents Fair Housing Webinar for Rocky Mountain Heartland AHMA

Spencer Fane attorney Yana Rusovski was the featured speaker for a recent educational session titled, "The Life Cycle of the Fair Housing Complaint: Understanding the Process Through Mock Mediation Webinar," presented by the Rocky Mountain Heartland Affordable Housing Management Association (AHMA).

At the beginning of the webinar, which notably took place during Fair Housing Month (April), Yana walked participants through the life cycle of a fair housing complaint, from initial filing through investigation and conciliation, to help housing providers better understand the process. She then prepared session attendees for a mock mediation in which they took on the roles of complainant, respondent, mediator, and counsel to gain hands-on experience navigating potential conflicts, risks, and real-time responses.

To conclude, Yana provided best practices attendees could implement to enforce compliance and reduce organizational risk when managing fair housing complaints.

At the firm, Yana focuses on regulatory compliance, preventive counseling, and defending against enforcement actions, informed by her prior leadership experience at the U.S. Department of Housing and Urban Development. She regularly helps clients identify and manage fair housing and fair lending risks and specializes in developing carefully tailored strategies to resolve disputes in ways that safeguard business goals, reputations, and relationships.

Yana is a member of the firm's newly announced Chicago office, where she plays a critical role in expanding client service offerings to the largest legal market in the Midwest.

Rocky Mountain Heartland AHMA is a nonprofit organization dedicated to serving affordable housing professionals across 10 states in the Rocky Mountain West and Midwest through live and on-demand webinars, in-person trainings, and an annual regional conference. Learn more about Rocky Mountain Heartland AHMA here.