

Spencer Fane®

Advantage CLE: From Panic to Protocol: What to Do When the Claim Hits the Fan

December 4, 2025 12:00 pm CT - 1:00 pm CT

This seminar equips attorneys with practical, strategic, and timely approaches to managing injury and damage claims from the moment the phone rings.

Participants learn how to triage incoming claims, assess liability exposure, preserve evidence, and communicate effectively with clients, insurers, and opposing counsel. Through real-world scenarios and interactive discussions attendees gain tools to:

- Quickly evaluate the nature and severity of a claim
- Implement early case management protocols
- Navigate ethical considerations and client expectations
- Coordinate with insurers and internal stakeholders
- Prepare for litigation or resolution strategies

Whether you're part of a litigation team or advising clients externally, this seminar will help you turn reactive moments into proactive legal wins – with a touch of humor and a lot of actionable advice.